



**MANCHESTER  
CITY COUNCIL**

## **SECOND SUPPLEMENTARY AGENDA PAPERS FOR JOINT HEALTH SCRUTINY COMMITTEE MEETING**

**Date: Tuesday, 2 February 2016.**

**Time: 6.30 p.m.**

**Place: Scrutiny Committee Room, Level 2, Town Hall Extension, Albert Square,  
Manchester, M60 2LA.**

### **Access to the Scrutiny Committee Room**

Public access to the committee room is over the bridge from level 2 of the old Town Hall building. **There is no public access from within the Town Hall Extension.**

The bridge has a moderate incline so if you have limited mobility you may wish to call 0161 234 3241 for information on alternative access.

#### **A G E N D A**

#### **PART I**

#### **Pages**

**4. NEW HEALTH DEAL FOR TRAFFORD** **1 - 6**

To receive update reports on the New Health Deal for Trafford from representatives from Trafford CCG, UHSM and CMFT.

**THERESA GRANT and SIR HOWARD BERNSTEIN**  
Chief Executive                      Chief Executive

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## **Joint Health Scrutiny Committee - Tuesday, 2 February 2016**

### Membership of the Committee

#### **Trafford Council**

Councillors Mrs. A. Bruer-Morris, J. Harding, J. Lloyd (Vice-Chairman), Mrs. V. Ward and Mrs. P. Young

#### **Manchester City Council**

Councillors Craig, Ellison, Newman (Chairman), Reid and Wilson

This agenda was issued on **Date Not Specified** by the Legal and Democratic Services Section, Trafford Council, Trafford Town Hall, Talbot Road, Stretford Manchester, M32 0TH.

# Trafford Urgent Care Centre

Update to Manchester and Trafford  
Joint Health Scrutiny Committee

January 2016

# Background

- Established November 2013
- Operates 8.00am – midnight
- Treats a wide range of illnesses and injuries requiring immediate attention
- Patients with the most serious cases go to comprehensive A&E services – UHSM, MRI SRFT
- Staffed by experienced, trained nurses and specialist A&E doctors

# New Health Deal

- “New Health Deal” consultation considered various options, including a model staffed by specialist nurses
- Preferred staffing model was a mix of specialist doctors and nurses, in the first instance
- Consultation stated that this would turn into a nurse-led service “in two to three years”
- Patient flows changed following implementation of the New Health Deal changes
- Activity levels stabilised fairly quickly, and the changes were consistent with the plans

# Review of Trafford UCC

- Patients using Trafford UCC now generally do not need the care of a specialist A&E doctor
- Numbers attending later in the evening are very small
- Trafford CCG and CMFT have started discussing how best to provide the UCC service going forwards
  - analysis of UCC activity and case mix
  - dialogue with staff providing urgent care services

# Service modelling

- A revised model might not result in any significant change to the patients who can be cared for at Trafford UCC
- Changes to patient flows could be very limited
- The service modelling has to be driven by the analysis, and tested with staff and partner organisations
- Messaging to patients/the public will need to ensure the Trafford UCC continues to be fully utilised

# Communications

- Media coverage during w/c 18 January 2016 – some of the messaging was unhelpful
- Subsequent briefing and discussions for staff, colleagues and key partners
- Commitment to communicate pro-actively with all stakeholders as the results of the data collection and analysis become clear
- Progress analysis during February and brief further in March